# PTIN Food Safety Incident Management Workshop

Big Sky, Montana, USA 14-15 May 2011

Asia-Pacific Economic Cooperation (APEC) Food Safety Cooperation Forum (FSCF) Partnership Training Institute Network (PTIN)



Asia-Pacific Economic Cooperation







### **Aquatic Food Quality and Safety**



**GUOLIAN国**联

#### ZHANJIANG GUOLIAN AQUATIC PRODUCTS CO., LTD.

May 2011

## Introduction of Guolian's Food Safety Incident Management

Guolian's food safety Incident Management is established based on its complete industry chain which ensures safe and stable raw material supply ; Conducting strict management control system during the whole procedures; Established Food Safety Incident Management, its strictly monitor and traceability system can recall product quickly. Guolian's food safety system includes:

- Standardized Production;
- Electronic Monitoring System;
- National Approved Inspection Center;
- Scientific Traceability System;



### **1. Standardized Production**

Guolian carries out a standardized production all the way from seedling, farming to processing. Guolian's shrimp hatchery, farm and processing plant all have got BAP certificate.

- a, Shrimp Fine Breed :
- Guolian has national and provincial fine breeding center, as well as Guangdong
   Vannamei Genetic Breeding Center. With comprehensive in-door breeding facility, and water quality & virus testing system, Guolian's "No. 1" shrimp fry is free of WSSV, TSV, IHHNV; it has obvious advantage in disease resistance, survive rate, fast growing speed.
- Guolian now has 12 hatcheries with yearly SPF fry production of 5 billion.



- Broodstock workshop
- Hatchery workshop
- Out-door fry cultivation ponds







The Accreditation Committee of Aquaculture Certification Council, Inc. Hereby Certifies That

Zhanjiang Guolian Shrimp Improvement Center

A Shrimp Hatchery Facility Located in

Nansan Island, Guangdong, China

Is In Compliance With Best Aquaculture Practices Standards.

Stephen G. Newman Ph.D.

Revision 3 02/2008 http://www.aquaculturecertification.org

Certifying Best Practices for Responsible Aquaculture

James E. Heerin, ACC

H10021 31 July 2007 ACC Certification Number Date Certified \*

31 July 2011 Expiration Date \*

CONTRACTOR CONTRACTOR

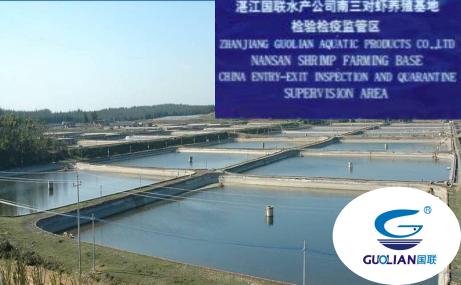
### **1. Standardized Production**

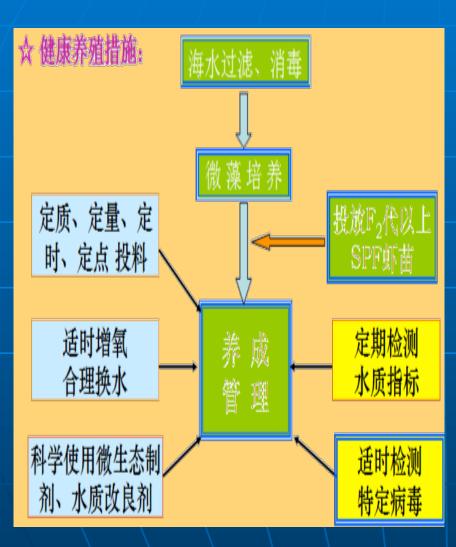
### **b**, Farming:

- Guolian's shrimp ponds registered in CIQ for exporting is over 3600 hectares, among which 830 hectares has got ACC Certification, 400 hectares are approved to supply live shrimp to HK.
- All farming for exports is well recorded and registered in CIQ; By
   Aquaculture Quality Management Regulation, Guolian builds up a system of water testing, cultivation record. Shrimp grow-outs must be tested by our company before harvested.



Guolian Standardized Lined Ponds







Incoming Seawater Treatment SystemFarming Sewage Treatment System





- Officials from HK Food and Environment Hygiene Department
- FDA officials





The Accreditation Committee of Aquaculture Certification Council, Inc. Hereby Certifies That

Zhanjiang Guolian Nansan Farm Base

A Shrimp Growout Facility Located In

Nansan Forest Field, Nansan, Zhanjiang, China

Is In Compliance With Best Aquaculture Practices Standards.

Stephen Newman

F10042 31 July 2010

31 July 2011

Certifying Best Practices for Responsible Aquaculture Revision 3 02/2008 http://www.aquaculturecertification.org





#### 良好农业规范认证证书

語 15曲号: CQC10413000445 目 田 号: ChinaGAP CQC 000416

**GUOLIAN国**助

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湛江国联水产开发股份有限公司

си тамантаю в + на вария упария систамальной по в талина в правия

MARCHART MUSICAL REPORT

人证选项:农业生产经营者 人证效例:一级

发证日期: 2010年 10月 12日 有效期至: 2011年 10月 11日

### **1. Standardized Production**

### c, Processing Plant

Guolian's processing plant operates strictly under GMP, SSOP, Export Enterprise of 

Aquatic Products Sanitation Regulation, HACCP and EU 91/493/EEC.



# **Best Aquaculture Practices Certificate**

The Accreditation Committee of Aquaculture Certification Council, Inc. Hereby Certifies That

Zhanjiang Guolian Aquatic Products Company, Ltd. Seafood Processing Facility Located in

Zhanjiang, Guangdong, China

Is In Compliance With Best Aquaculture Practices Standards.



**Certifying Best Practices for Responsible Aquaculture** 

Revision 3 02/2008 http://www.aquaculturecertification.org





#### Intertek Labtest (UK) Ltd

Intertek

This is to certify that

Zhanjiang Guolian Aquatic Products Co., LTD

NO.6 Yongping South Road, Pingle Industry Region Development Zone, Zhanjiang, 524022 Guangdong, China

Has been evaluated by Intertek Labtest (UK) Ltd and found to meet the requirements or

GLOBAL STANDARD for FOOD SAFETY, ISSUE 5: **JULY 2008** 

PRODUCT GROUP: 4 - Raw fish products & preparations 8 - Cooked meat/fish products

SCOPE: The manufacture of raw and cooked frozen shrimp, raw frozen breaded shrimp and raw frozen tilapia and fish fille

Grade Achieved: A

Date of audit 14th June 2010 Certificate issue date: 23rd July 2010 Re-Audit date: 14th June 2011 Certificate expiry date: 26th July 201

1) dempter Authorised by



Intertek Labtest (UK) Ltd Centre Court, Meridian North, Meridian Business Perk Leicester, LE19 1WD LIK

This certificate remains the property of Intertek Labtest (UK) Ltd



 Guolian's processing plant operates strictly under GMP, SSOP, Export Enterprise of Aquatic Products Sanitation Regulation, HACCP and EU 91/493/EEC.

Good Manufacturing Practices (GMPs) contain both requirements and guidelines for manufacturing of food and drug products in a sanitary environment. The US FDA developed GMPs for all foods.

Sanitation Standard Operating Procedures — SSOPs — are the specific, written procedures necessary to ensure sanitary conditions in the food plant. They include written steps for cleaning and sanitizing to prevent product adulteration.

HACCP is a management system in which food safety is addressed through the analysis and control of biological, chemical, and physical hazards from raw material production, procurement and handling, to manufacturing, distribution and consumption of the finished product.

Now almost all food industries are mandatory to develop HACCP in their plants to ensure food safety of the product is properly monitored.

### 2. Guolian Electronic Monitoring System

#### This System includes :

- Long distance video monitoring system
- Quality data monitoring system

### Authorized clients

Supervisory board

## 2211 supervision center

- le

**CIQ** inspection

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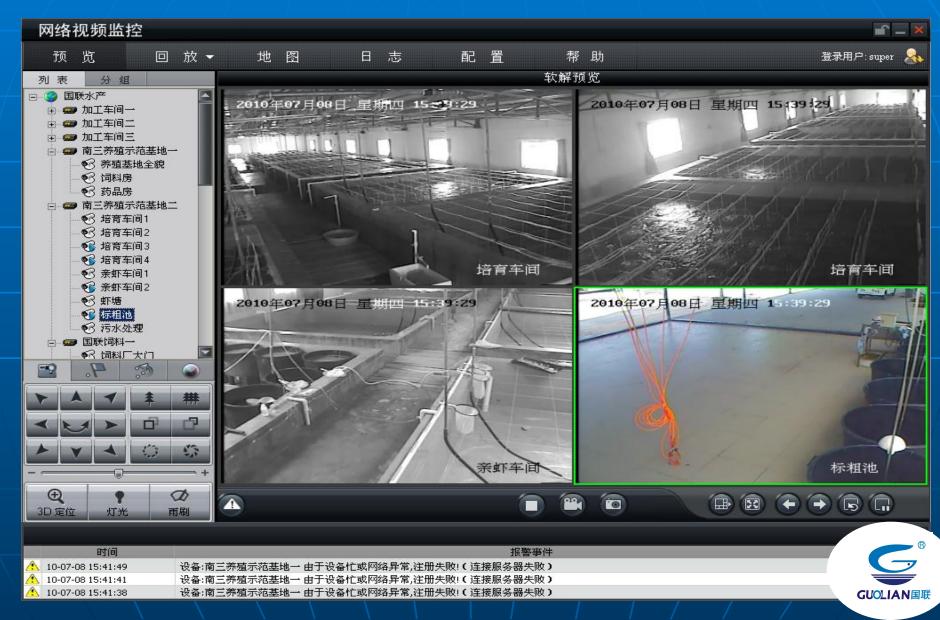
Process

#### Long term real-time video supervision system

Flow chat of Guolian real-time supervision system



#### Hatchery Video Monitoring Page



#### **Farming Video Monitoring Page**



### Feed Production Video Monitoring Page

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#### Processing Working Video Monitoring Page



### 2. Guolian Electronic Monitoring System

### **b**, **Quality Data Monitoring System**:

- Quality Data Supervision/Electronic Traceability includes following 6 aspects:
- Cultivation Management
- Raw Material Management
- Production Management
- Lab Management
- Cold Storage Management
- Export Management



#### Farming Management : data of usage from brookstock cultivating, hatchery,

#### farming to harvesting

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#### Raw Material Management : raw material supply certificate, lot No., quantity, and registered pond information



#### Production Management : production lot No., production time, product name, RM chemical residue test report, cooking record, and metal detection record



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### Lab Management : Product test report, chemical residue test report on finished production

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#### **Export Management :** Production lot No., product name, weight, lot No.,

#### product serial No., country to export and so on;

#### 📅 企业质量管理系统-湛江国联水产开发有限公司 \_ 8 × 原料管理 生产管理 生产数据采集 全数检验 实验室管理 品质管理 库存管理 出口管理 PDA管理 上下游企业数据中心 查询统计 基础数据维护 系统设置 帮助 原料登记 数据采集 产品入库 生产结束 生产批合格评定 报检组批 出口发货 产品控制标准 退出 新建生产批 移动商务平台 ٠ 🗀 原料库存查询 报检组批 🗀 原料库存统计 | | | | 生产管理 组批单号 組批日期 2009年 7月11日▼ 至 2009年 7月18日▼ 查询(Q) 报检号 🚞 新建生产批 🛅 生产投料 🗀 出口分批 组批号 报检号 输往国家/地区 组批回执 报检集成状态 组批时间 ۰ 🚞 生产结束 P090717006 美国 已收到 未集成 2009-7-17 🗀 生产批变更 P090717005 美国 已收到 未集成 2009-7-17 🧀 生产批信息查询 P090717001 美国 已收到 未集成 2009-7-17 - 合 生产数据采集 P090715013 美国 已收到 已集成1次 2009-7-15 P090715012 美国 已收到 **已集成1次**|2009-7-15| 🗀 数据采集 P090715011 美国 已收到 已集成1次 2009-7-15 🛅 设备数据采集 P090715009 已集成1次 2009-7-15 美国 已收到 🛅 PDA数据采集 已集成1次 2009-7-15 P090715008 美国 已收到 🚞 纠偏处理 • P090715007 美国 已收到 已集成1次 2009-7-15 🛅 全数检验 . - 🗀 实验室管理 新増组批(A) 作废组批(D) 报检集成(B) 生成组批单(E) 原料核销(F) 🛃 🧰 品质管理 ■ 🗀 库存管理 货物信息 🛅 产品入库 货物序号 产品代码 产品名称 规格 组批数量 组批重量 企业单位 HS量 HS单位 报检数量 报检数量单位 🚞 出口发货 P090717001:01 A1203 冻熟凤尾虾 0 15921.78 千克 15921.78 千克 🧀 库位变更 🚞 其它出库 🛅 库存综合查询 🗖 🗀 出口管理 📹 客户订单登记 🗀 报检组批 (组批总数量=0) 组批总重量=15921.78 🗀 重新组批 4 ۲ 🗀 生产进度查询 产品信息 🛅 出口业务查询 生产批号 产品代码 产品名称 规格 组批数量 组批重量 HS数量 HS重量 报检数量 报检数量单位名称 报检重量 报检重 💼 出口发货查询 C09071190083YCPTO A1203 冻熟凤尾虾 0 15921.78 0 15921.78 0 15921.78 千克 🚞 订单综合查询 🕂 🧰 上下游企业数据中心 ➡ (□) 査询统计 此项检测结果请填写数值! 登录用户 🏄 开始 🛛 💽 🎯 🕂 👋 🚽 我的电脑 🗁 可追溯体系验收 || 🎰 企业质量管理系统-湛... 📃 新建 Microsoft Word 文... 💽 ĸ 🕦 🖏

**GUOLIAN**国联

### 3. Guolian's Testing System

- Guolian's testing system covers shrimp cultivating and processing, protects product quality from the very beginning, prevents unqualified RM or semi-products from entering next procedure, and guarantees quality of every export product;
- a, Testing System in Cultivating Process :
- Conduct water quality test, microorganism and parasite test, virus detection;
- Ensure shrimp fry does not contain specific virus, water environment meets requirements, RM is qualified and safe;





- **b**, Test System for Processing :
- This test system is established and managed according to ISO/IEC17025;
- Test drug residues, heavy metal, microbe in RM, semifinished products, finished products
- The inspect ability and level are certificated by Guangdong CIQ and CNAS





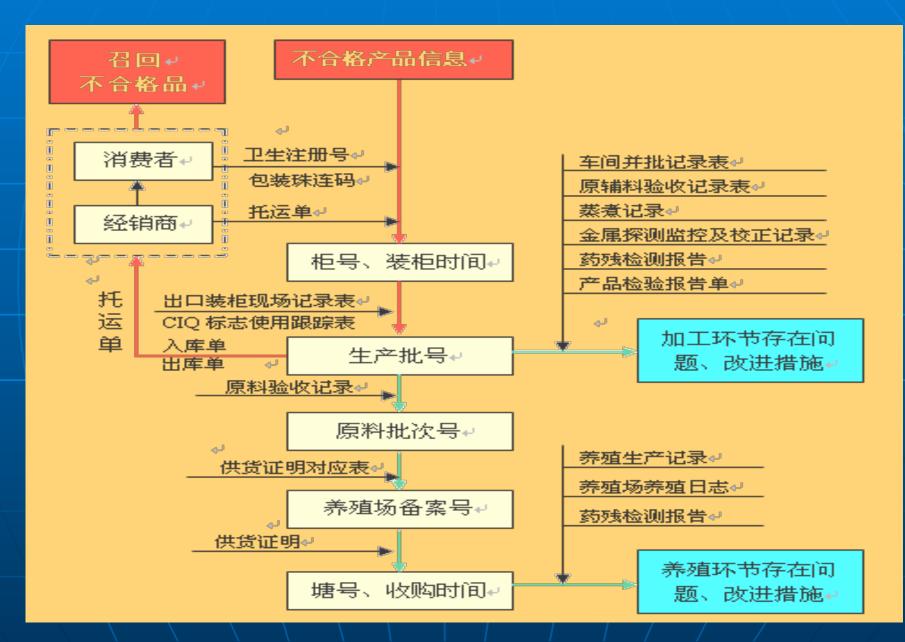
## 4, Guolian's Traceability System

#### a、 Guolian Traceability System Introduction:

- The system includes two parts: paper file & electronic traceability system
- We have implemented a strictly management of product lot number, established scientific, fast, practical electronic product quality traceability system.
   Every product even in the supermarket , according to Production Lot number on the package, can be traced back to container number and loading time, back to cold storage record, back to the production record, back to raw material, back to the pond and cultivating record., and be recall precisely and quickly.
- With the traceability system, "Source can be traced, Process can be tracked, information can be checked", which ensures food safety and farthest protects customer's interests.



#### b、Guolian's Food Safety Emergency Plan——Recall Program :



#### . Description of the Recall Program

- 1 The top management, once received the unqualified product infomation, convene all the related department managers to hold an emergency meeting to investigate.
- 2 Quality Control Dept require marketing department, production department cold storage and relative departments to find out the quality situation of Critical Control Point and sanitation through traceability according to Identification and Traceability Procedure of Aquatic Products,
- Find out all the traceability docus and records. Risk Analysis and Risk Assessment, Judge and assess the unqualified products, analyze the cause, find out the factors of causing unqualified products, define the level, intensity and scope of recalling.
- 3. The top management will make a decision according the quality analysis and assessment by the Quality Control Department, which should be made in 24 hours and take related action plan to follow up the result of the product recall and the availability of the recall.
- The sales department should release the information of the product recall to the consumers in the import countries.

- 4 Quality Control Dept: Work with Lab inspector and on-site QC to do sensorial, micro and physicochemical inspection. If find out unusual situation or potential hazard but without certainty, submit to Inspection and Quarantine Authority to make further study.
- According to the level of recalling, further determine the potential hazard, work out the opinion of dealing with the unqualified products, submit the relative Solution to Production Department.
- 5 Production Dept: According the assessing result of the unqualified product, the production department should dispose the unqualified product.
- 6 Cold Storage
- find out the relative production date and volume, and check with production data from Production department.
- Arrange adequate place for recalled unqualified products and relative products, check the size and volume of recalled products, fill in the *Entry List*, and submit it to Financial department to guarantee the effective recalling. Recalled unqualified should be labeled and stored isolatedly for Lab inspector to inspect the product and find out the cause.

#### 7 Corrective Actions

- Analyze the cause of unqualified recalled products, to avoid similar cases occur, QC department reanalyze the process flow and relative Critical Control Point in HACCP. Create correct processing technic and corrective measures and formulate correct program documents.
- Strengthen the training for QC staff, avoid the economic loss caused by carelessness of QC staff.
- Review the obligation of each department, define the obligation and authority. Guarantee the fulfillment of Company's quality objectives.
- 8 To ensure immediate disposal of quality issues, Food Safety Team carry out mock recall twice a year.

### 5. Effectiveness of Guolian's Quality Safety Guarantee System

1. The improvement of Food quality and safety ability

the company's food safety control ability has been remarkably promoted; In 2008, 1380 lots were exported; in 2009 1400 lots and in 2010 1500 lots were all exported with no food safety issue.



 From 2003 to 2010, Guolian passed 11 plant inspections by FDA, EU Food & Veterinary Office, food regulatory authority of Korea and of Russia.



On 28<sup>th</sup> June 2007, all farm-raised catfish, basa, shrimp, dace and eel from China was listed on Import Alert 16-131. Under this import alert, all the shipments of 700 enterprises would be detention without physical Examination until each shipment was proven to be free of the residues. United State Department of Health and Human Services and FDA officials came twice in August for inspections on Guolian's hatchery, farming base and processing plant, and removed Guolian from the detained list on Sept 17<sup>th</sup>. Guolian became the first enterprise exempted from FDA import alert.



#### 2、Vastly expended the space of existence and development

- Nov, 2008, Senior Vice President of Wal-Mart visited Guolian shrimp industry chain, the complete shrimp industry chain of Guolian and significant food quality and safety control system greatly boost the Wal-Mart's confidence in China shrimp products.
- July 14<sup>th</sup> 2009, The officials of HK Food and Environmental Hygiene Department visited Nansan Farming Base, On 17th, three of Guolian Farms are certificated to supply live shrimp to HK. Guolian was the first enterprise that directly supply live shrimp to HK.









#### **National Key Leading Agriculture Industrialization Enterprise**

### **International Leading Health Aquatic Products Supplier**



# PTIN Food Safety Incident Management Workshop

Big Sky, Montana, USA 14-15 May 2011

Asia-Pacific Economic Cooperation (APEC) Food Safety Cooperation Forum (FSCF) Partnership Training Institute Network (PTIN)



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