FOOD RECALL SYSTEM

- Ministry Of Health
- Ministry of Agriculture & Agro Based Industry (DVS)

FOOD SAFETY OBJECTIVES

- To protect consumer's health
- To ensure fair trade practices

Product Recall/Withdrawals

Objectives:
- Stop production and distribution of affected product lot
- Notify the public and relevant government agencies
- Enable a voluntary withdrawal or recall of product from market place
- Response time in determining affected product withdrawn or recalled is critical.

Recovered products:
- Shall be secured or held under supervision until they are
  - destroyed or
  - used for purpose other than originally planned or
  - if can be determined to be safe for the same (or other) intended use or
  - reprocessed in a manner to ensure they become safe

ACTIVITIES: ENFORCEMENT

Import Control
- Inspection based on:
  - Document
  - Physical inspection
  - Sampling
- Priorities based on:
  - Past violations (black listed items)
  - Food entering for the first time
  - Approach undertaken
  - Hold-test-release
  - Undertaking letter
ACTIVITIES: LEGISLATIVE SUPPORT

- **Food Act 1983**
  - gazetted on 10 March 1983
- **Food Regulations 1985**
  - gazetted on 26 September 1985
- **Enforced together on**
  - 1st October 1985
- **Food Hygiene Regulations 2009**

Legislation – Animal Quarantine/Import-Export

- **Animal Act 1953 (Act 647)** - West Malaysia
  - Revised 2006.
- **Animal Rules 1962**
- **(Custom Act 1967)**

Legislations

1. **Animal Act 1953**
   - Part III (Importation and Exportation of Animals and Birds)
     - Exportation (sect 14, 15, 16 & 17)
       - No person to export any animal without licence
       - Examination before exportation
       - Exportation of diseased animal or bird
     - Sect 83 (Certificate of freedom of State from disease)

Legislations (cont)

2. **Animal Rules 1962**
   - Prescribed landing place (entry & exit point) for importation/exportation of animals and animal products
   - Issuance of health certificate
ENTRY POINT

Airport

ENTRY POINT

PORT

ENTRY POINT

LAND

WORK PROCESS - DETAIN PRODUCTS

<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Record animal and animal product held</td>
<td>PPV/PV Officer</td>
</tr>
<tr>
<td>Inform importer and prepare report for HQ DVS using appropriate form (Laporan Kes Penahanan/Rampasan/Penyakit di Pintu Masuk/SKLM)</td>
<td></td>
</tr>
<tr>
<td>Animal or animal products held will be sent back or confiscated</td>
<td></td>
</tr>
<tr>
<td>If confiscated do a police report together with enforcement officer</td>
<td></td>
</tr>
<tr>
<td>Obtain and carry out Court Order</td>
<td></td>
</tr>
<tr>
<td>Complete Forms (Laporan Kes Penahanan/Rampasan/Penyakit di Pintu Masuk/SKLM)</td>
<td></td>
</tr>
</tbody>
</table>

PROCESS FLOW – DETAIN PRODUCTS

- Not Confiscated
  - Return good to country of export
- Confiscated
  - Record details, inform importer and report to HQ DVS
  - Police report
  - Enforce Court Order
  - Report to HQ DVS

Result - detention
**DISPOSAL**

- Animal Act 1953 (Part II – Seksyen 9)
  - Disposal Cost – Born by Owner
  - No reimbursement (Tiada Pampasan)
- Action – Court Order
  - Destroy
  - Auction
  - Hapus kira

**Disposal Method**

- Bury
- Rendering
- Incinerator
- Dispose at allocated site (Need Supervision)
- Include proper disinfectant

**Method - Bury**

- Specify Disposal Hole
- To cover hole filled with carcass

**METHOD – BURY**

- Specify Disposal Hole
- To cover hole filled with carcass
Food Safety Information System of Malaysia (FoSIM)

- Development of a web-based system linking all 36 entry points to control food import to ensure speedier clearance, consistent scrutiny and greater transparency
- Launched in Aug 2003
  - to be integrated with Custom’s system
  - Adapted from FAIINS (Food Automated Import Inspection Network System) of Japan with customization to FSQ existing procedures
  - In-built intelligent/knowledge databases
  - Automated examination levels, food codes, analytical parameter codes, electronic references

MAIN PAGE
http://fsis.moh.gov.my/fqc/

FOOD SAFETY INFORMATION SYSTEM OF MALAYSIA - FOOD IMPORTATION PROCESS

AUTOMATED EXAMINATION GUIDANCE

FORWARDING AGENT
INPUT INTERFACE
CODE REFERENCE TABLES

QUERY EXAMINATION PATTERN
EXAMINATION PATTERN DATABASE

SHOWS EXAMINATION LEVEL

LEVEL 1 AUTO CLEARANCE
LEVEL 2 DOCUMENT EXAMINATION
LEVEL 3 MONITORING EXAMINATION
LEVEL 4 SURVEILLANCE EXAMINATION
LEVEL 5 HOLD TEST & RELEASE
LEVEL 6 AUTO REJECTION

Food Safety Information System of Malaysia (FoSIM)

Food Act & Regulations Section
Food Alert
Bulletin Board

Digital References Section
Food Act
Food Regulations

Useful Links
Food quality Control System
Ministry of Health
Ministry of Agriculture, Irrigation
Food Standard Agency, UK
Inspection Standards on Food & Beverages
World Health Organization
Food Safety Handbook, WHO

**APPENDIX 20**

**FOOD LABORATORIES UNDER MINISTRY OF HEALTH MALAYSIA**

- **FSQL KELANTAN** (Kota Bahru)
- **FSQL TERENGGANU** (Kuala Terengganu)
- **FSQL PAHANG** (Mentakab)
- **PHL SABAH** (Kota Kinabalu)
- **FSQL SANDAKAN** (Sandakan)
- **PHL IPOH**
- **FSQL PENANG** (Butterworth)
- **FSQL LAKATIMBAH** (Bukit Kayu Hitam)
- **FSQL PERLIS** (Kangar)
- **FSQL SELANGOR** (Kelang)
- **PHL JOHORE** (Johor Bahru)
- **FSQL SARAWAK** (Kuching)
- **FSQL MIRI**

**Note:**
- **FSQL**: Food Safety and Quality Laboratory
- **PHL**: Public Health Laboratory

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**PROCESS FLOW DIAGRAM**

1. Receive results from LabL
2. Record results in HMM FSQL
3. Check whether there is non compliance
   - No Action
   - Yes
      - Prepare food alert letter – check for further action
      - Check & refer to PPKPK/KPPKP/PK for approval
      - Send information to Director BKKM and Director JKN and copy to UIPN
      - Update Food Alert Information in FSQL

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**LAMPIRAN J**

**NOTICE OF RECALL, REMOVAL OR WITHDRAWAL**

**Rujukan Surat Arahan:**

- **Tarikh Surat Arahan:**
- **Nama Produk:**
- **Batch No:**
- **Tarikh Dikilang:**
- **Tarikh Luput:**

**Bil Nama Dan Alamat Premis Edaran**

**JUMLAH**

<table>
<thead>
<tr>
<th>No. Edaran</th>
<th>Nama Pelapor</th>
<th>Jabatan</th>
<th>Nama dan Alamat Syarikat</th>
<th>Tarikh:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**LAMPIRAN M**

**AKUAN Penerima**

**NOTICE OF RECALL, REMOVAL OR WITHDRAWAL**

**Bil Nama dan Alamat Syarikat:**

- **Tarikh dan Masa:**
- **Nama Penyampai Notis:**
- **Jawatan:**
- **Pejabat:**
- **Tarikh dan Masa:**

**LAMPIRAN N**

**SENARAI SEMAK**

**NOTICE OF RECALL, REMOVAL OR WITHDRAWAL**

<table>
<thead>
<tr>
<th>No</th>
<th>Product</th>
<th>Country of origin</th>
<th>NCR</th>
<th>Quantity/Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Canned Sardines in Tomato Sauce (Roda Brand)</td>
<td>Thailand</td>
<td>Salmonella farsta</td>
<td>1812 ctns / USD 21,744.00</td>
</tr>
<tr>
<td>2</td>
<td>Creamy Candy White Rabbit Viguor 888 Filling Roll (Sergestid Shrimp Flavor)</td>
<td>China</td>
<td>Melamine Groundnut Kernels Scampi</td>
<td>20MT (RM59K) 575kg (RM160K)</td>
</tr>
</tbody>
</table>

**IMPORTED PRODUCT RECALLED FROM DOMESTIC MARKET**
DOMESTIC FOOD RECALLED FROM LOCAL MARKET

<table>
<thead>
<tr>
<th>No.</th>
<th>Product</th>
<th>Country of origin</th>
<th>NCR</th>
<th>Quantity/Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Biscuits: Puff (Square, Lemon, Creamy Choclate, Cocoa), Cracker (Supercrown, Tasty)</td>
<td>Malaysia</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

RECOMMENDATION/ STRATEGIES

- Establish, Review, & Update Food Legislation To Ensure Safe Food Supply Domestically And Internationally.
- Continuous Strengthening of Food Safety Infrastructures Including Food Inspection Capabilities, Sampling And Laboratory Facilities & ICT To Ensure Food Safety.

Thank You